

StayLinked
SmartTEK User Guide

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1. Overview

SmartTEK is a solution specifically designed to extend support of Zebra Technologies (Psion) TekTerm emulation solutions to modern Android-based mobile devices. SmartTEK licensing is exclusively available from Zebra Technologies for selected Zebra Technologies' mobile computing products. Contact your Zebra representative for details.

1.1. SmartTEK Solution Features

SmartTEK, with its Client2Host™ architecture, provides customers utilizing the TekTerm emulation solution a clear incremental path to modern device platforms. The SmartTEK solution preserves and enhances key features of the TekTerm emulation solution while adding the proven advantages of the StayLinked product. Key features include:

- SmartTEK mobile client supports up to 10 concurrent sessions per device (up from the 8 supported by the TekTerm client)
- Reliable thin-client access to host-based user application screens/sessions.
- Centralized wireless session/client configuration, monitoring and control.
- Secure end-to-end wireless data transmission between clients and the application host.

This guide is provided as an overview of the functions and features specific to SmartTEK. Not all TekTerm features and protocols are supported by SmartTEK. Additional documentation is available for various features and functions available within the StayLinked and SmartTEK solutions.

2. Introduction

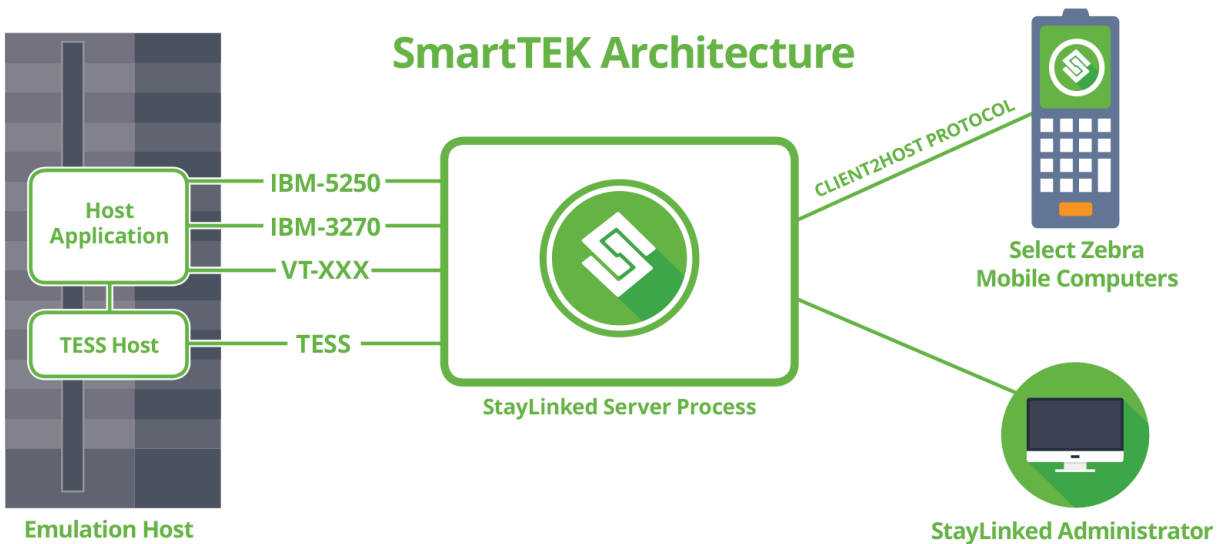
Beginning with Version 15 of the StayLinked Server, StayLinked supports SmartTEK emulation. This emulation provides support for the TESS emulation protocols on specific models of Zebra devices. SmartTEK is the StayLinked implementation of the TekTerm protocol.

TESS (Teklogix Screen Subsystem) is the native protocol used by the original Teklogix terminals.

StayLinked's use of SmartTEK can work as a replacement or in conjunction with an existing TekTerm controller or software. Note that SmartTEK's support of some TESS features may require the continued use of a controller or TekTermServer-Software.

3. SmartTEK Architecture

The following diagram provides a typical sample architecture.



There are five basic components that make up the StayLinked SmartTEK solution:

1. The host-based server application.
2. The StayLinked Server process, which initiates and preserves all terminal user sessions.
3. The optional Psion Communications Server (TESS controller or server software).
4. The thin client application that resides on the various wireless devices.
5. The Windows-based administrator console that provides centralized visibility, configuration, and management of all connected devices.

Note that the StayLinked Server process should be installed on (or as close to) the emulation host. In cases where a Psion Communication Server is in use, the hardware can also be utilized to host the StayLinked Server process.

The three components included in the StayLinked and SmartTEK product are discussed below. Note that this does not include installation and support of the Host application and Psion Communication Server.

3.1. StayLinked Server

The StayLinked server is a Java application that runs on the application host computer or on a separate computer connected to the host computer(s). The server listens for connection requests from devices running a StayLinked thin-client and initiates the appropriate emulation sessions to the requested host.

The server owns and operates the emulation session at the host computer, sending screen updates to the device and forwarding user inputs from the device to the session. The StayLinked Server runs natively on a wide variety of reliable host computing platforms.

Installation of the StayLinked server application is described in the various installation guides for each platform. While Windows installations automatically attempt to install and automatically start a service, other platforms should add the startup script to the system startup program in case of system restarts.

3.2. StayLinked Administrator

The StayLinked administrator provides centralized configuration and session management.

The installation of the StayLinked administrator application is described in the StayLinked Administrator User Guide. This detailed guide provides the list of available configuration options and features.

3.3. Thin Client Application

StayLinked clients are installed on each mobile computer that will connect to the StayLinked Server. Note that SmartTEK TESS sessions will only be available to select Zebra devices; all other emulation sessions are independent to the hardware. This small client software installs quickly and provides the local support for display, keystrokes, scanning, radio communications, and diagnostics.

Upon connection, the client requests a session from the StayLinked server application. The client operates as a remote control of the session, allowing the device to change networks, reboot and recover from interruptions, returning the user to their previous position. While not all devices can be used for SmartTEK, the client is unaware of the emulation type and does not contain primary configuration options for emulation settings. These are handled and configured using the Administrator which is the user interface for the server process.

3.4. Pre-Requisites

SmartTEK emulation requires network access from the SmartTEK installation to a TESS host system such as: TekBSS, TekTerm, and TekRF.

In a basic configuration, the resource requirements for the server are minimal. Our server installation guides offer basic system requirements for the most common installations and platforms.

Note that larger installations or when running on virtualized systems there are additional recommendations. Please review our server tuning instructions and associated VM software's best practice guides.

Configuration of the StayLinked Server for use with 'TESS' as an emulation type requires Java version 8.

3.5. Licensing

StayLinked provides several types of licensing. Use of SmartTEK requires a specific SmartTEK license and is accessible to specific Zebra device models and operating systems. This premium license can be purchased directly from Zebra. Please contact your Zebra sales representative for pricing and availability.

Note that licenses are not assigned to specific devices. The StayLinked Server is licensed for a number of concurrent sessions. Any connecting clients can utilize those sessions up to the maximum number. Additional connection requests will be presented with messages indicating that licensing has reached its limit.

4. Initial Installation and Configuration

Installation can follow the standard StayLinked installation checklist with a few specific configuration options that are required for a SmartTEK connection. The installation should include the Server process, Administrator, and Client(s). Clients can be installed on any number of devices, but concurrent sessions will be limited to the number of sessions allowed by licensing as mentioned above.

Typical of any emulation host, SmartTEK sessions are created by using the emulation setting of 'TESS' in the telnet host entry. The Administrator User Guide contains a list of the available options. Some of the common configuration options specific to TESS emulation include: 'Session Rows', 'Session Columns', 'Show Function Keys', and 'Enter to F0'. Note: the emulation properties of Session Columns and Session Rows must be at least the

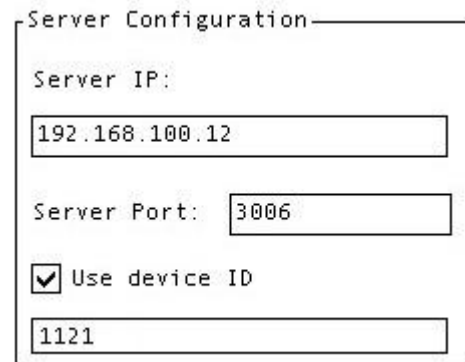
same or greater value than the configured screen size in TekTerm. (Session Advance / Screen / Screen Size). If the number of rows or columns is less than the defined screen size in TekTerm, some fields positioned off the Session screen might not be displayed, or the screen might remain in a 'LOCK-H' state. The Status Bar, Advisory Messages and 'Hey-You' Messages are always painted to the last configured session row.

TESS connections require a unique terminal number be assigned to each device. When selecting TESS as the emulation type, the standard Device ID is automatically assumed to be configured for the Terminal Number. The system retrieves the Device ID from the client configuration on the server configuration panel. Each client that will operate a SmartTEK session must be configured with a unique Device ID value. The value must be a numeric, with a range of 1 to 3840. For TESS emulation purposes, Device ID and Terminal Number are interchangeable terms for the same configuration option.

Legacy TekTerm emulation solutions vary significantly from one installation to another. SmartTEK offers a migration path for use with modern mobile devices. Additional SmartTEK TESS-based settings for can be found in the Appendices of this document.

Keyboard maps must be installed for each device type and emulation type used for any client. Keyboard maps are available for 5250, 3270, VT, and TESS emulation. Any connection to a TESS controller should be configured as a TESS keyboard map even if the TESS controller is providing connection to a different emulation type. Keyboard map emulation types should match the emulation type selected in the telnet host entry for that connection.

Setting the client viewport size and other options are independent of emulation type.



Server Configuration

Server IP: 192.168.100.12

Server Port: 3006

☒ Use device ID

1121

APPENDIX A - Emulation Configurations

Advisory Field Background Color

Select the advisory background color that will be used for this session.

- | | | | |
|-------------|----------|--------------|-------------------|
| • Black | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White (Default) |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Advisory Field Foreground Color

Select the advisory foreground color that will be used for this session.

- | | | | |
|-------------------|----------|--------------|-------------|
| • Black (Default) | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Allow Enhanced RLE Encoding Support

Set to true to force enhanced RLE encoding for this host entry. Enhanced RLE support reduces the number of packets sent to full screen devices but requires that the client software support the Enhanced RLE feature.

- True
- False (Default)

Blink Cursor

When set to Yes, the cursor will blink.

- Yes
- No (Default)

Block Cursor

When set to Yes, the cursor will be a block. When set to No, the cursor will be an underline character.

- Yes (Default)
- No

Characters Upper Case

When the parameter is set to Yes, lower-case input is converted to upper-case.

- Yes
- No (Default)

Classic TESS Cursor

Set to true to enable the classic, non-blinking TESS cursor. Set to false to use a blinking black/white cursor.

- True (Default)
- False

Cursor Color

Select the cursor color that will be used for this session.

- | | | | |
|-------------|------------------|--------------|-------------|
| • Black | • Blue (Default) | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Cursor Text Color

Select the cursor text color that will be used for this session.

- | | | | |
|-------------|----------|--------------|-------------------|
| • Black | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White (Default) |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Debug Network Traffic

Set to true to cause network traffic to be included in the TESS logging.

- True
- False (Default)

Default Background Color

Select the default background color that will be used for this session.

- | | | | |
|-------------|----------|--------------|-------------------|
| • Black | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White (Default) |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Default Foreground Color

Select the default foreground color that will be used for this session.

- | | | | |
|-------------------|----------|--------------|-------------|
| • Black (Default) | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Device Model

Select the model.

- | | | | | |
|-------------------|----------------------|--------------|--------------|-------------------|
| • 8010 | • Epoc | • 7020 | • 7030 | • 7520 |
| • 7025 | • WinTT | • 7010 | • 7015 | • 8020 |
| • 8025 | • 8030 | • 8032 | • 7035 | • 6040 |
| • 8045 | • 8050 | • 8055 | • 8060 | • 7040 |
| • 8255VFD | • 8255LCD | • 8260LCD | • 8260EL | • 8525 |
| • 8525G2 | • 8560 | • 8570 | • 8530 | • 8530G2 |
| • 8515 | • Netpad | • NetbookPro | • 6050 | • WorkaboutPro G0 |
| • WorkaboutPro G1 | • WorkaboutPro G2 | • 7530 | • 7530G2 | • 7535 |
| • 7535G2 | • SmartTEK (Default) | • 2020 | • Generic PC | • Unknown |

Device Model UI

Enter the model UI (Default=SL TEK)

Edit Background Color

Select the edit background color that will be used for this session.

- | | | | |
|-------------|----------|--------------|-------------------|
| • Black | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White (Default) |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Edit Foreground Color

Select the edit foreground color that will be used for this session.

- | | | | |
|-------------------|----------|--------------|-------------|
| • Black (Default) | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Enter on Arrow

When this parameter is Yes, the arrow keys can be used to complete data entry into a field.

- Yes (Default)
- No

Entry Mode

Configure the initial entry mode for the TESS session.

- Field (Default)
- Replace
- Insert
- Fcursor

Enter to F0

The [enter] key normally enters data into a field and moves the cursor to the next field. However, some sessions require that the [enter] key start a transmission from the device. When Yes, this parameter causes the [enter] key to be interpreted as [f0] which starts a transmission.

- Yes (Default)
- No

Field Order

When Yes, the field numbered tab order is followed. When No, screen buffer address tab order is followed.

- Yes (Default)
- No

Fill Character

This parameter specifies the character that identifies empty entry fields. The commonly used characters are: _ (underline), . (period) (default).

Hey You Background Color

Select the Hey You background color that will be used for this session.

- Black (Default)
- Blue
- Green
- Turquoise
- Red
- Pink
- Yellow
- White
- Grey
- Maroon
- Dark Green
- Olive
- Dark Blue
- Purple
- Teal
- Silver

Hey You Foreground Color

Select the Hey You foreground color that will be used for this session.

- Black
- Blue
- Green
- Turquoise
- Red
- Pink
- Yellow
- White (Default)
- Grey
- Maroon
- Dark Green
- Olive
- Dark Blue
- Purple
- Teal
- Silver

Highlight Background Color

Select the Highlight background color that will be used for this session.

- | | | | |
|-------------|----------|--------------------|-------------|
| • Black | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow (Default) | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Highlight Current Field Enabled

When Yes, the field with the cursor focus will use the Highlight Foreground / Background Colors.

- Yes
- No (Default)

Highlight Foreground Color

Select the Highlight foreground color that will be used for this session.

- | | | | |
|-------------------|----------|--------------|-------------|
| • Black (Default) | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Host Character Set

Enter the Java Character Encoding Set Canonical Name (Code Page) to use for this TESS Session. (Default = ISO-8859-1).

Lock H Background Color

Select the LOCK-H background color that will be used for this session.

- | | | | |
|-------------|----------|--------------------|-------------|
| • Black | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow (Default) | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Lock H Foreground Color

Select the LOCK-H foreground color that will be used for this session.

- | | | | |
|-------------------|----------|--------------|-------------|
| • Black (Default) | • Blue | • Green | • Turquoise |
| • Red | • Pink | • Yellow | • White |
| • Grey | • Maroon | • Dark Green | • Olive |
| • Dark Blue | • Purple | • Teal | • Silver |

Maximum Session Pages

Enter the maximum number of pages stored by the TESS session (Default=16)

Reverse Background Color

Select the reverse background color that will be used for this session.

- Black (Default)
- Red
- Grey
- Dark Blue
- Blue
- Pink
- Maroon
- Purple
- Green
- Yellow
- Dark Green
- Teal
- Turquoise
- White
- Olive
- Silver

Reverse Foreground Color

Select the reverse foreground color that will be used for this session.

- Black
- Red
- Grey
- Dark Blue
- Blue
- Pink
- Maroon
- Purple
- Green
- Yellow
- Dark Green
- Teal
- Turquoise
- White (Default)
- Olive
- Silver

Scanner Append Enter

When set to Yes, Append Enter causes an [ENTER] code to be appended to the barcode. The [ENTER] code completes the entry of the bar code and moves the cursor to the next field.

- Yes (Default)
- No

Scanner Append F0

When set to Yes, this property causes an [F0] code to be appended to the bar code. The [F0] code completes the entry of the bar code data in the field.

- Yes
- No (Default)

Scanner Beam Lockout

When set to Yes, this property disallows scanner use when the current session is in 'Lock-H' mode.

- Yes
- No (Default)

Scanner Continue in Next Field

This property only applies to string entry data. When set to Yes, this property allows bar codes that are longer than the field length to flow into the next field.

- Yes (Default)
- No

Scanner Mixed AIAG

When set to Yes, AIAG labels are always accepted and processed, even if mixed with keyboard input. The AIAG label can replace the partially entered keyboard data. When set to No, AIAG labels are rejected if field entry is in progress.

- Yes
- No (Default)

Scanner Reject if Alpha

When the cursor is in a numeric field and Reject if Alpha is set to Yes, bar codes containing alphabetic characters are rejected.

- Yes
- No (Default)

Screen Print Format Script

Enter the printer formatting script to append to the beginning of the screen print text.

Session Columns

Enter the number of columns the TESS session will display. (20-132, Default = 80).

Session Rows

Enter the number of rows the TESS session will display. (4-60, Default = 24).

Show Function Keyboard

Set to Yes to cause Function Keyboard to be shown where appropriate.

- Yes
- No (Default)

Show Numeric Keyboard

Select the desired Numeric Keyboard Type to be shown where appropriate, or None to disable.

- Number / Symbol
- Number Pad
- None (Default)

Show QWERTY Keyboard

Set to Yes to cause QWERTY Keyboard to be shown where appropriate.

- Yes
- No (Default)

Software

Enter the [tbd] (Default=70). This value is reported to the TekTerm server.

Tap Cursor Movement

Allow the cursor to be moved to the screen location that was tapped.

- Tap Spot (Default)
- True
- False

Tap Number Maximum Value

Enter the maximum value of numbers found on the telnet screen which will be processed as tap numbers. (0=*NOMAX).

Tap Numbers

Allow any numbers on the screen to be tapped and used for input.

- Tap Spot (Default)
- True
- False

TESS Input Throttle

Enter the number of milliseconds that will elapse between user input into the TESS session (0 - 100). Throttle is in milliseconds.

TESS Logging Level

Configure the level of TESS logging.

- Debug
- Info (Default)
- Error

TESS Proxy Logging

Set to true to have sessions for this host run a proxy and record all TESS traffic to a log file.

- True
- False (Default)

TESS Session Inactivity Script

Enter the script to run before the TESS session is automatically terminated due to inactivity.

TESS Session Inactivity Timeout

Enter the number of seconds of inactivity before the TESS session is automatically terminated (60 - 2073600). Timeout is in Seconds.

Unlocked Background Color

Select the unlocked background color that will be used for this session.

- Black
- Red
- Grey
- Dark Blue
- Blue
- Pink
- Maroon
- Purple
- Green
- Yellow (Default)
- Dark Green
- Teal
- Turquoise
- White
- Olive
- Silver

Unlocked Enabled

When Yes, the status bar will use the Unlocked Foreground / Background colors.

- Yes
- No (Default)

Unlocked Foreground Color

Select the unlocked foreground color that will be used for this session.

- Black (Default)
- Red
- Grey
- Dark Blue
- Blue
- Pink
- Maroon
- Purple
- Green
- Yellow
- Dark Green
- Teal
- Turquoise
- White
- Olive
- Silver

Valid Numeric Value

Enter a string of valid numeric characters. (Default=0123456789+%/.\$).

APPENDIX B - Feature Configuration

There are multiple configuration settings for SmartTEK. Each feature should be reviewed for relevance in your emulation environment.

Keyboard Maps

SmartTEK connections utilizing TESS keyboard Maps support a wide range of mnemonics that are specific to TESS and are not available in other keyboard maps. Keyboard maps are installed through the StayLinked Administrator under Emulation Settings > Keyboard Maps > right click and select Add, or by double clicking the session in the Connections list while the session is presenting the eSP0003 error message and selecting the Add Keyboard Map in the Connection Details window.

SmartTEK Mnemonic Options

SmartTEK Features allow for Mnemonic features custom to the TESS emulation process. Each button on the toolbar may be configured to perform one of the following actions:

Cursor Positioning	Session Control	StayLinked Mnemonics	
[backspace]	[del]	[call1]	[keyboard_qwerty]
[tab]	[sess]	[call2]	[keyboard_numsym]
[down]	[disabled]	[call3]	[keyboard_numpad]
[left]	[host]	[device-exit]	[keyboard_fkeys]
[right]	[abort]	[keyboard menu]	[keyboard_ctrl]
[up]	[toggle status]	[staylinked menu]	[keyboard_cycle]
[delete]	[editmode field]	[toggle_sip]	[tile_show]
[enter]	[editmode fcursor]	[switch_session]	[tile_show #,#]
[backtab]	[editmode insert]	[disconnect_device]	[tile_hide]
	[editmode replace]	[minimize_client]	[tile_toggle]
	[toggle status field displayed]	[execute_program]	[tile_prev]
	[local procedures]	[increase_font]	[tile_next]
		[decrease_font]	[tile_cycle]
		[renegotiate]	[tile_refresh]
		[soft_trigger]	[disabled]
		[key=xxxxxx]	[hide]

Function Key Customization

SmartTEK Features allows for customization of the function keys F1 to F39 on the server. Function keys start the transmission of data. There are a few preset function keys, these can be modified.

F1	F2	F3	F4	F5	F6	F7	F8
F9	F10	F11 – ESC	F12 – BS	F13 – LF	F14	F15 – Help	F16 – Do
F17	F18	F19	F20	F21 – Find	F22 – Insert Here	F23 – Remove	F24 – Select
F25 – Previous Screen	F26 – Next Screen	F27	F28	F29	F30	F31	F32
F33	F34	F35	F36	F37	F38	F39	

Directional Mnemonics

SmartTEK Features allows for [up], [down], [right], and [left]. The TESS Emulation process has multiple edit modes that use these directional cursor movements. Please see specific mode directional below:

Field Mode	In field mode, the [right] and [left] arrow keys do not perform any functions. Pressing the [up] or [down] arrow key completes the entry field and then, moves the cursor to the previous or next field.
Fcursor Mode	In fcursor mode, the [up], [down], [left] and [right] arrow keys move the cursor between fields.
Insert Mode	In insert mode, the [right] and [left] arrow keys move the cursor right and left within a field. The [up] and [down] arrow keys complete the entry field and move the cursor to the previous or next field.
Replace Mode	In replace mode, the [right] and [left] arrow keys move the cursor to the right and left within a field. The [up] and [down] arrow keys complete the entry field and move the cursor to the previous or next field.

[del] Mnemonic

SmartTEK Features allows that if the [del] key is used to clear data in a field that has been pre-filled by the host application, the field is flagged as modified and the updated information is sent to the host in the next response message.

[sess] Mnemonic

Gets you to a prompt to start a new telnet session.

[disabled] Mnemonic

Currently ignores the keystroke.

[host] Mnemonic

Mapped to the Standard ctrl+h TekTerm function – Displays the select host dialog if local procedure 80 has been sent by the controller.

[abort] Mnemonic

Mapped to the standard ctrl+c TekTerm function – Hitting this key 3 times within 2 seconds initiated the TekTerm user reset sequence.

[toggle status] Mnemonic

SmartTEK Features allows for [toggle status] of ctrl+s as a toggle key sequence. Pressing the key sequence displays the status message on the screen. Pressing the sequence, a second time hides the status message.

APPENDIX C - Troubleshooting

During the use of StayLinked SmartTEK, your users may be presented with various error messages. These messages can provide information as to what options you want to review to resolve the issue. The most common errors relating to SmartTEK are listed below.

Base Initializing

This error shows that the connection between the StayLinked Session and the TekTerm Session has been broken. This creates a lock on the original TekTerm Session. Return to the TekTerm Server and terminate the associated TekTerm Session. Note that this is often caused when two sessions are configured to use the same device ID.

No Keyboard Map

This error shows the TESS format keyboard missing. You can quickly add the keyboard map by opening the details display in the Administrator's Connections List. Just double-click on the connection and select the 'Add Keyboard Map' option.

Your StayLinked Administrator can be updated with the latest list of keyboards by installing the 'Administrator Keyboard Definition Update' from the StayLinked downloads site. This updates the Administrator with the latest list, allowing you to install the best available keyboard map for your device. Older Administrator versions may need to be updated to a newer version in order to install the latest keyboard definition update.

LOCK-H

This error shows TESS preventing further input from the device. Usually a delay in further entry allows the host to finish processing the last transaction and the system will proceed. If this does not resolve itself within a few moments, access to the TESS Host may be required to terminate the session. Another cause might relate to Session Screen Size Settings, check that both the SmartTEK and TESS Screen sizes are synchronized.

Additional Resources

StayLinked technical support is always available to assist. Contacting the technical support line during normal business hours will get you in touch with the first available support representative. After hours, the general support line will provide an emergency support number available for customers who have critical situations that require immediate assistance.



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Support@StayLinked.com

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